

## ***CRCC achieve Matrix Standard***

Cornwall Rural Community Council (CRCC) has achieved the Matrix Standard, which is a unique quality framework for the effective delivery of Information, Advice and Guidance (IAG). CRCC would like to thank Cornwall Council who funded them to undertake the process and the staff and clients that were involved in interviews and observation exercises.

Peter Jefferson, Chief Executive of CRCC said

*"I am delighted that the CRCC has successfully achieved this Standard. It is an acknowledgement that we manage our services well, we give consistent information, advice and guidance and are continuously improving.*

*It was a thorough and comprehensive test of our commitment to staff and clients. We are proud to have attained this award in addition to already achieving ACRE Quality Standard Level 3 and having Investors in People (IIP) accreditation for the last 6 years."*

The CRCC is a Charity that was founded in 1946. It is part of a network of 38 rural community council's across England, all sharing the aim of enhancing rural communities.

CRCC runs a wide variety of projects across Cornwall, with services for carers, people with mental health issues and also for children and young people. Supporting LINK in Cornwall and Inter-Link and working directly with community/social inclusion groups and also providing services to the voluntary sector as a whole. CRCC also have meeting rooms available for hire and offer professional yet affordable Design and IT services to the voluntary sector.

For more information about any of our services, please go to [www.cornwallrcc.co.uk](http://www.cornwallrcc.co.uk) or phone 01872 273952.

- Photo - from left: Anna Read, Support Services Manager, Moira Nottle, PA to Chief Executive, Tracey Edwards, Community Planning Manager and Peter Jefferson, Chief Executive

