

## **Online Privacy Statement**

This Privacy Statement applies only to information collected through our website and not to information collected offline.

### **What Information do we collect from our website?**

CRCC is committed to protecting your privacy. We only receive information from you when you fill out a form on-line, make a donation or via cookies, which are implemented should you wish to do so, to help speed up future navigation (see cookies section below).

When filling in a form, as appropriate, you may be asked to enter your name or contact details, you may however, visit our site anonymously. When making a donation, your personal data will be protected by both the donations service provider and CRCC's data protection policy.

### **What do we use your information for?**

Whenever you provide us with your personal information via our website, we will treat that information in accordance with this Statement and current UK Data Protection legislation. Any of the information we collect from you may be used in one of the following ways:

- to process transactions
- to respond to your feedback or booking
- to collect non-personally identifiable information to provide statistics and feedback on the usage of the website

Your information, whether public or private, will not be sold, exchanged or transferred or given to any other company for any reason, without your consent.

### **How do we protect your information?**

We implement a variety of security measures to maintain the safety of personal information, using encryption, limited access and passwords as appropriate.

### **Cookies**

We are required by EU law to use cookie notification. Cookies are software files that are stored on a computer or mobile when an individual visits a website. Cookies allow websites to recognise that a user on an individual computer has previously visited the site. You will be asked if you wish to use cookies when using CRCC's website. We do not use the information for marketing purposes. We do make use of Google Analytics cookies to report non-personally identifiable visitor information to other parties for statistical reporting, eg how many people visited a particular page on a website.

For more information about the different types of cookie, visit [www.ico.org.uk](http://www.ico.org.uk)

### **Your consent**

By using our site, you consent to our Privacy Statement.

### **Changes to our Privacy Statement**

If we make any changes to our Privacy Statement, we will post those changes on this page.

This Statement was last modified in January 2014.

### **Contacting us**

If there are any questions regarding this Privacy Statement you may contact us using the information below:

CRCC, 2 Princes Street, Truro, Cornwall, TR1 2ES

01872 273952, [info@cornwallrcc.org.uk](mailto:info@cornwallrcc.org.uk)

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