

Day Services Redesign – Update January 2012

Summary:

- Day services will continue to be offered to people who have a ‘substantial or critical’ need for support as laid down by Adult Social Care who fund the services.
 - People who do not meet the eligibility criteria will be offered help in finding other support services.
 - No-one will be discharged without an action plan
 - Day Services will be integrated into local Community Mental Health teams, CMHTs, and will focus on supporting and empowering people to take part in local community-based activities.
 - The aim of the redesign is to combat social isolation and to enable service users to become full members of their local communities.
-

Background:

As you know Cornwall Partnership NHS Foundation Trust, CFT, has been reviewing its provision of Day Services over the past couple of years and has found that the current centres support fewer than 10% of service users and offer only a limited range of activities.

Adults with mental health needs are one of the most excluded groups in society. They suffer high rates of social isolation and unemployment¹. Day Centres are physically located in local communities but remain apart from them and the people using them remain socially isolated and excluded.

The Redesign Proposal:

The aim of the redesign is to promote social inclusion through the development of a new model of day services which form part of the local communities in which people live. The new service will provide support and help with functioning to individuals and groups and will facilitate access to employment and other meaningful daytime activity.

For example: users may be supported in joining local craft or special interest groups such as reading groups or coffee mornings or, where appropriate, given support to begin to look at volunteering or employment opportunities.

Day Services will become an integral part of local Community Mental Health teams, CMHTs, offering a wide range of community based support instead of just building-based activities. The services offered will be flexible and aimed at meeting the needs of individuals.

¹ Social Exclusion Unit, 2004

Eligibility for the new service:

As before eligibility for the service will depend upon the criteria set by Fairer Access to Care Services, FACS, as laid down by Adult Social Care with services available to those identified as having a 'substantial or critical' need.

These people will also be eligible for a Personalised Budget which will enable them to choose the support they need rather than just being fitted into standard service provision.

Current users of day services who do not meet FACS criteria will be given support and help to access suitable alternative support services.

What happens next:

So far the review and redesign of day services has proceeded rather slowly and we apologise for any upset and confusion this has caused. The planned changes will take place over the financial year from April 2012.

1. There will be a public consultation regarding the proposed redesign
2. Trials of the new service will be piloted across the county

Mike Marshall – Project Lead January 2012

We are still keen to hear your views on the proposed changes to the provision of day services and are happy to answer any questions you may have. You can contact us in the following ways:

By writing to:

Cornwall Foundation NHS Foundation Trust
Trust HQ
Porthpean Rd
St Austell
PL26 6AD

By telephoning customer support on:

01726 291109 or 291034

By email to:

cftenquiries@cornwall.nhs.uk

The In the LOOP newsletter will be published approximately 6 weekly and will keep you up to day with the progress of the Day Services Redesign.