

Cornwall LINK host

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What is the LINK? Local Involvement Network



- **Everyone given the chance to have a say what they think about their local care services**
- **Check how services run**
- **Feedback so that things can change for the better**
- **Jenny Pheby will say more in a moment**



Ground rules for today – especially this afternoon


Co-operative values (NHS LINK guide 12)

- **Work together**
- **Demonstrate values by behaviour**
- **Act responsibly and play a full part**
- **Help people to help themselves**
- **Take responsibility for our actions**
- **Give everyone a say**
- **Act fairly and in an unbiased way**
- **Share interests and common purposes**



Ground rules for today

- **Be open and admit imperfections**
- **Be honest**
- **Encourage people to work together**
- **Support others' work**
- **Make a commitment to participation**
- **Look for opportunities to strengthen accountability**
- **Recognise that some find formal structures daunting**
- **We, as the Host, will (try to) model this**



What we hope to achieve today (and what is coming next)

- **More practice workshops about the detail of setting up**
- **The next step: Implementation working groups on**
 - ◆ **Governance**
 - ◆ **Delivery**
 - ◆ **Issues**



What you can expect (2)

- **Implementation Group proposal**
- **Web – resource, comments, survey, development tool, links, calendar**
- **Training – representation, research and visiting**
- **10th October first formal meeting of fully operational link**



The Process from here

- **Feedback from the 4 workshops**
- **The previous event on 22nd May**
- **The previous County event held on 27th Feb**
- **Everything is written up and goes forward to Implementation Group**



Workshops

- **Splitting into groups**



Next steps

- Web material
(www.cornwallrcc.co.uk)
- Involvement in staff recruitment
- Signing up for training and the Implementation sub-groups
- Events – September event